

Agenda Item: <u>B.1</u>

Briefing Note

Title | Operating and Capital Drainage File Update

Issue Operating and Capital Drainage File Update

Previous Council Direction

September 27, 2016 – Motion 319/16:

That Council receive the Transportation Operating Report as information and refer challenges and lessons learned to the 2017 Budget process and discussion.

September 8, 2015 – Motion 280/15:

That County Council receives the 2015 Drainage Season Update as information.

October 28, 2014 – Motion 336/14:

That Council receives the 2014 Drainage Season update as information.

Report Background Information

- The process of improving how drainage cases are handled has been an ongoing effort which has led to the instigation of a work flow that draws on synergies from both Engineering and Transportation Services departments.
- The April 25, 2017 presentation illustrates work flow from case reporting, through the site investigations process, to capital project determination, and identifies resident/customer communication contact points throughout the process.
- The internal efficiency tool applied and case prioritization model is also presented and explained to the effect that drainage crews and frontline staff readily have access to a tool to prioritize cases.
- The outlook of integrating the Drainage Program with other corporate actions (development planning and infrastructure planning) is also set out.
- Capital updates of five drainage projects are presented:
 - Riverside Park
 - East and West Fairhaven
 - Estate Way
 - o Lamoureux Drive
 - o Riviere Qui Barre

External Communication

- County Connections
- Ongoing media requests

Date Written: April 12, 2017
Committee of the Whole Date: April 25, 2017

Implication

Strategic Alignment:

- Strong Local Governance and Regional Leadership Collaboration with the community.
- Planned Growth Positioning Transportation Services to serve the needs of the community in the face of continued and focused growth.
- Maintaining and Enhancing Strong Communities Focus on engaging residents for feedback on how Transportation Services delivers on community expectations.
- Operational Excellence Focus on improving Transportation service delivery to Sturgeon County.

Organizational:

Administration will continue to drive productivity improvements and execution within the current funding model.

Financial:

None.

Follow Up Action | None.

Attachment (s) 1. Presentation

Report Reviewed

by:

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