
Proposed GMSS GUIDING PRINCIPLES

Guiding Principles:

The values provide a foundation for the General Municipal Servicing Standards. They help form the basis from which decisions will be made in the future.

The Guiding Principles are as follows:

- 1. Collaboration** – The collective and active participation of County Administration across the organization, fostering a transparent relationship by working as a team providing essential feedback and reaching consensus on our achievement and goals.
- 2. Integrity** – We operate transparently and hold the highest ethical standards and current best management practices in promoting orderly, economic, and beneficial land development.
- 3. Responsibility** – We are accountable to the residents of Sturgeon County, promoting responsible servicing standards that will ensure both near, and long term success.
- 4. Creativity** – We strive to improve the quality and efficiency of Municipal Infrastructure Services through creative approaches and new, innovative, and cost effective technologies. The GMSS is designed to be a dynamic document built on past knowledge, logical, proven approaches, solutions, and techniques.
- 5. Environmental Management** – Fostering reasonable preservation, and protection of natural areas such as natural water bodies, wetlands, water courses and treed areas which support Alberta Environment and Parks to meet their vision of being proud stewards of air, land, water, and biodiversity.
- 6. Safety** – Safeguarding our communities and municipal assets through the introduction of Crime Prevention through Environmental Design (CPTED). CPTED is a pro-active crime prevention strategy that focuses on how the features of the environment, and the policies that govern its management and use, can reduce criminal activity.
- 7. Continuous Improvement** – We support the pursuit of implementing next and leading practices to actively pursue suggestions, ideas, creative approaches, leading to constant improvement and innovation of our municipal infrastructure servicing standards.
- 8. Fiscal Responsibility** – We ensure quality servicing, of the best value, to effectively meet the needs of our community while maintaining a cost-effective approach to sustainable asset management.
- 9. Diversity** – Utilizing diversity as a source of strength and focusing on building long-term relationships with our clients and customers by providing standards and guideline options supporting rural, urban, industrial, commercial, institutional, and agricultural land development.
- 10. Operational Excellence** – To deliver consistent and flexible servicing solutions to all stakeholders in a professional, efficient, and cost effective manner.