



# Sturgeon County

## Meeting Agenda - Final

### Committee of the Whole

9613-100 Street  
Morinville, Alberta  
T8R 1L9

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Tuesday, October 27, 2020

Through Electronic Communications

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#### Immediately Following Regular Council Meeting

### **A. CALL TO ORDER AND RELATED BUSINESS**

#### A.1 ADOPTION OF AGENDA

#### A.2 ADOPTION OF MINUTES

##### **A.2.1**

October 13, 2020 Committee of the Whole Meeting Minutes

**Proposed Motion:**

That the Committee adopt the October 13, 2020 Committee of the Whole Meeting Minutes as presented.

**Attachments:**

[Committee of the Whole Meeting Minutes - October 13, 2020](#)

#### B. NEW BUSINESS

##### **B.1**

2:00 p.m. Digital Customer Service Roadmap Presentation

**Proposed Motion:**

That the Committee accept the Digital Customer Service Roadmap Presentation as information.

**Attachments:**

[Briefing Note](#)

[Digital Customer Service Roadmap Presentation](#)

*Jesse Sopko, Director, Corporate Services; Rhys Morgan, Partner; Sawan Dhaliwal, Manager; and Jordan Labrie, Associate, RSM Canada.*

### **C. ADJOURNMENT**