

Hello Janet, here is a detailed list of what occurred:

JAN. 2014

██████████ WAS COMMISSIONED TO REMOVE AND REPLACE 30 YEAR OLD VCT WITH NEW VCT. THIS WORK WAS COMPLETED BY JANUARY 8TH OF THAT YEAR.

SPRING 2014

RYAN VRANAS CONTACTED ██████████ BECAUSE THERE WERE SOME SLIGHT BUBBLING ISSUES WITHIN THE NEW FLOORING. WE PROMPTLY ADDRESSED THE SMALL ISSUES AND THOUGHT IT JUST A SMALL ERROR IN PREP ON OUR PART.

LATE SUMMER 2014

AGAIN RYAN CONTACTED US BECAUSE OF BUBBLING OF THE NEW FLOOR. AREAS WERE A BIT LARGER THAN LAST TIME AND IN A DIFFERENT AREA. AGAIN, WE PATCHED AND REPAIRED THE AFFECTED AREAS AT OUR EXPENSE. AGAIN, CHAULKING IT UP TO INSTALLER ERROR AND HONOURING OUR WARRANTY.

FALL 2014

AGAIN, MORE BUBBLING. NEEDED TO BE REPAIRED. REPAIRS DONE AT OUR EXPENSE. WE BEGAN THINKING THAT THERE WAS MORE TO THIS THAN ERRORS ON OUR PART.

SPRING 2015

AGAIN RYAN CONTACTED US FOR REPAIRS. NOW WE HAD FIGURED SOME THING WAS SERIOUSLY WRONG WITH THE STRUCTURE. WE REMOVED A LARGE SECTION OF THE AFFECTED AREAS AND HAD THEM LOOKED AT BY OUR FLOOR PREP REPRESENTATIVE. HE SAID THERE WAS AN UNUSUALLY HIGH LEVEL OF MOISTURE. AGAIN ALL AT OUR EXPENSE

MID OCTOBER 2015

AGAIN, BUBBLING OCCURRED. WE PURCHASED A LIGNOMAT MOISTURE METER.

***THE TYPE THAT IS DRILLED 2" INTO THE SLAB, PROBES ARE DROPPED INTO THESE HOLES TO TEST THE (RH) RELATIVE HUMIDITY WITHIN THE SLAB

WE TESTED IN 4 LOCATIONS AND THE RESULTS WERE 99.9% RH!!! EXCEPT FOR THE PROBE IN THE BACK STORAGE AREA. IT READ NORMAL, WHICH HAS NEVER HAD FLOORING SO THE CONCRETE WAS ALWAYS EXPOSED. AGAIN WE REPAIRED THE AFFECTED AREAS AT OUR EXPENSE AND WE MONITORED THE RH VALUES.

NOVEMBER 7 & 14TH

WE TESTED THE RH AGAIN TO NO CHANGE

EARLY DECEMBER 2015

AGAIN AREAS POPPED AND WERE REPAIRED. DURING THIS TIME RYAN BROUGHT OUT A DIFFERENT MOISTURE METER TO TRY DIRECTLY ON THE EXPOSED CONCRETE AND IT READ ALMOST MAXIMUM AS WELL. AGAIN WE REPAIRED AT OUR EXPENSE.

JANUARY 2016

LETTER SENT TO VRANAS' AND THE BOARD STATING OUR INTENTIONS TOWARD THE FLOORING AT CARDIFF HALL. STATING THAT WE CAN NO LONGER REPAIR THE AREAS AND THAT IT WAS OUT OF OUR CONTROL AND IT HAD TO BE DEALT WITH PROPERLY. WE COMPILED A SYSTEM TO MITIGATE THE MOISTURE AS PER ARDEX MOISTURE CONTROL SYSTEM.

LATE MARCH 2016

AREAS POPPED AGAIN. WE REPAIRED AGAIN AS A SHOW OF GOOD FAITH, AT OUR EXPENSE EVEN THOUGH WE CLEARLY STATED THAT THE PROBLEM WAS WITH THE STRUCTURE AND NOT OUR WORKMANSHIP OR MATERIALS.

MID MAY 2016

CONTACTED AGAIN TO REPAIR BUT THE DATES DID NOT WORK WITH OUR SCHEDULE

NO SUSEQUENT REPAIRS HAVE BEEN DONE TO DATE, NOR WILL BE, UNTIL THE FLOORING CAN BE REPAIRED PROPERLY.

APPROXIMATELY \$5000.00 IN REPAIRS TO DATE, ALL AT OUR EXPENSE.

QUOTATION SENT IN JANUARY 2016 WILL NEED TO BE UPDATED AFTER A SITE VISIT WITH APPROPRIATE REPRESENTATIVES IS COMPLETED.

THERE IS A POSSIBILITY THAT THE ENTIRE HALL AREA MAY NEED TO BE REPLACED TO OBTAIN A WARRANTY FROM THE MOISTURE MITIGATION SUPPLIER (ARDEX).

THANK-YOU

[REDACTED]
[REDACTED]











